General terms and conditions for Blender trainings

Booking process

If you are interested to attend a course, you can subscribe online to be added to the subscription list. We aim at a minimum of 4 subscribers for a course before we will make it final.

When a course becomes final, which is at least 1 full month before it starts, we will send you a confirmation email with payment and ordering information. Only then you should make arrangements for the trip and hotel. We can help you with finding good hotel(s), or seek for a person interested in sharing accommodation.

For unconfirmed courses, in case insufficient students have subscribed we will contact students at least 1 full month before the course should have started with a suggestion for a rescheduling of the course or to notify students of final cancellation.

Disclaimer

Blender Institute cannot be held responsible for possible extra costs or damage, which can arise from rescheduling an unconfirmed course.

Cancellation by course participant

We refund the full amount if a cancellation receives us (via email or a letter) minimum two weeks prior to the start of the course.

A 50% refund will be issued if an email is received less than two weeks prior to start of training program or course.

Satisfaction guarantee

If during the course a student finds that the offering is not according to expectations, we will do everything possible to correct this or to compensate a student for it. Please notify the training coordinator (training@blender.org) or the Blender Institute director of this situation swiftly.

Up to one week after the course we will refund 35% of the course fee in case a student notifies us that the offering wasn't satisfying the student's expectations. No discussion, no explanation required.

Payment conditions

After confirming to attend a Blender Training you will receive an invoice. At least two weeks before the training starts, the amount due needs to be paid to Blender Institute.

Validity of conditions

These general terms and conditions are valid for the period of 2018-2019. If you have any questions about these terms and conditions please contact Blender Institute training@blender.org