

## ***General terms and conditions for Blender trainings***

### ***Booking process***

If you are interested to attend a course, you can subscribe online to be added to the subscription list. We aim at a minimum of 4 subscribers for a course before we will make it final.

When a course becomes final, which is at least 1 full month before it starts, we will send you a confirmation email with payment and ordering information. Only then you should make arrangements for the trip and hotel. We can help you with finding good hotel(s), or seek for a person interested in sharing accommodation.

For unconfirmed courses, in case insufficient students have subscribed we will contact students at least 1 full month before the course should have started with a suggestion for a rescheduling of the course or to notify students of final cancellation.

### **Disclaimer**

Blender Institute cannot be held responsible for possible extra costs or damage, which can arise from rescheduling an unconfirmed course.

### ***Cancellation by course participant***

We refund the full amount if a cancellation receives us (via email or a letter) minimum two weeks prior to the start of the course.

A 50% refund will be issued if an email is received less than two weeks prior to start of training program or course.

### ***Satisfaction guarantee***

If during the course a student finds that the offering is not according to expectations, we will do everything possible to correct this or to compensate a student for it. Please notify the training coordinator ([training@blender.org](mailto:training@blender.org)) or the Blender Institute director of this situation swiftly.

Up to one week after the course we will refund 35% of the course fee in case a student notifies us that the offering wasn't satisfying the student's expectations. No discussion, no explanation required.

### ***Payment conditions***

After confirming to attend a Blender Training you will receive an invoice. At least two weeks before the training starts, the amount due needs to be paid to Blender Institute.

### ***Validity of conditions***

These general terms and conditions are valid for the period of 2018-2019. If you have any questions about these terms and conditions please contact Blender Institute [training@blender.org](mailto:training@blender.org)

## **Blender Institute B.V. Studio for Open 3D Projects**

Buikslotermeerplein 161 • 1025 ET Amsterdam • the Netherlands • T: +31 (0)20 7077300 • [blenderinstitute.nl](http://blenderinstitute.nl)

Chamber of Commerce Amsterdam: 34276786 • VAT nr.: NL 8181.52.011.B01 • [institute@blender.org](mailto:institute@blender.org)

ING Bank: Bijlmerdreef 109, 1102 BW Amsterdam, the Netherlands.

Account #: 52.96.212 • IBAN NL22 INGB 0005296212 • BIC/Swift code: INGB NL 2A